

Presented by Tony Mason Lane Clark & Peacock United Kingdom



 International project management is all about communicating with people.

- Technical expertise
- Knowledge of local legislation
- Organisational skills

are important, but can still lead to failure without proper communication.



 Find out your client's objectives for the project and those of any third parties involved.

The financial outcome is not necessarily the key aim.



 Do not stay sat in your office. Visit the countries you advise on and meet as many people as possible.

You will learn an enormous amount which will change your advice.



- Try to understand the differences in the cultures of the individuals involved in the project.
- Find out about local hot topics of conversation.
- Beware of the common language.



- Try not to:
 - refuse to travel because of personal security
 - complain of jet-lag
 - complain about local food/accommodation/customs
 - refuse offers of local hospitality



Be prepared for the unexpected.



Enjoy yourself!

Enthusiasm and a smile are frequently far more important than technical knowledge.