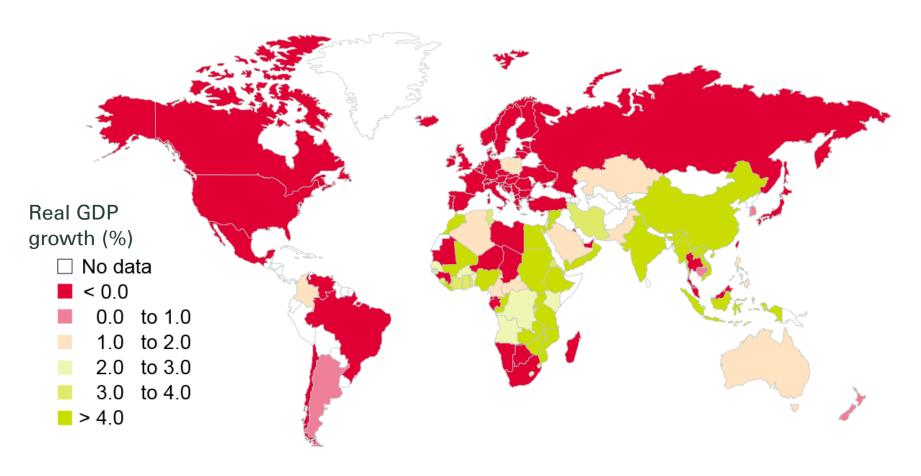


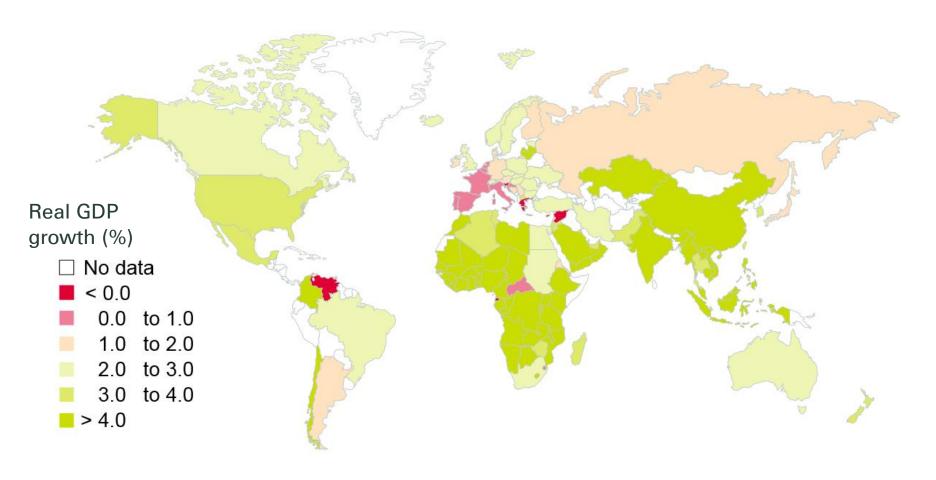
The economic environment in 2009...



Source: Swiss Re Economic Research & Consulting



... and in 2014



Source: Swiss Re Economic Research & Consulting



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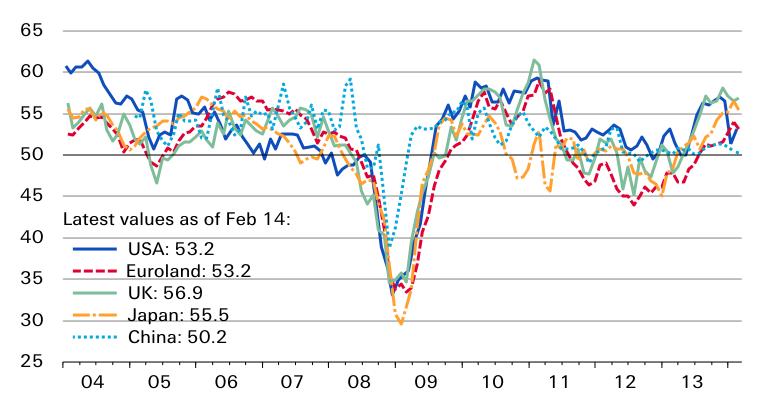


Outlook for the global economy, inflation and interest rates



Economic indicators imply global growth acceleration

Purchasing Managers Indices, monthly data



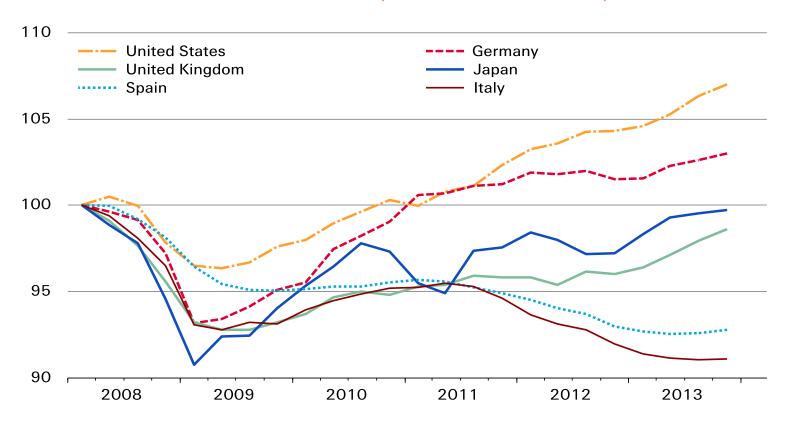
PMIs are survey based indicators. Values above 50 indicate economic expansion, values below 50 contraction

Sources: Datastream, Bloomberg



Economic recovery at different speeds

Real GDP of selected euro area countries (indexed Q1 2008 = 100)



Source: Datastream



Global economic outlook and key risks

- The US expansion is expected to strengthen into 2014, driven by consumer spending, business investment and housing construction
- Europe is growing again and will continue to improve a huge improvement for global growth prospects, but growth is hampered by fiscal austerity, private deleveraging and tight credit conditions
- Chinese growth will stay close to 7.5% for next several years.
- Some EM economies have been unsettled by Fed "tapering" discussions, but a strengthening global economy will alleviate the downside risks.
- Key short-term economic risks
 - Resurgence of the debt crisis in the Euro area (reform fatigue, fragile banking sector etc.)
 - China's debt problems cause credit tightening and hard landing
 - Global monetary tightening derails emerging market growth
 - Oil price shock



Global growth will pick up this year and next, but the Eurozone remains fragile



Inflation: a looming threat?

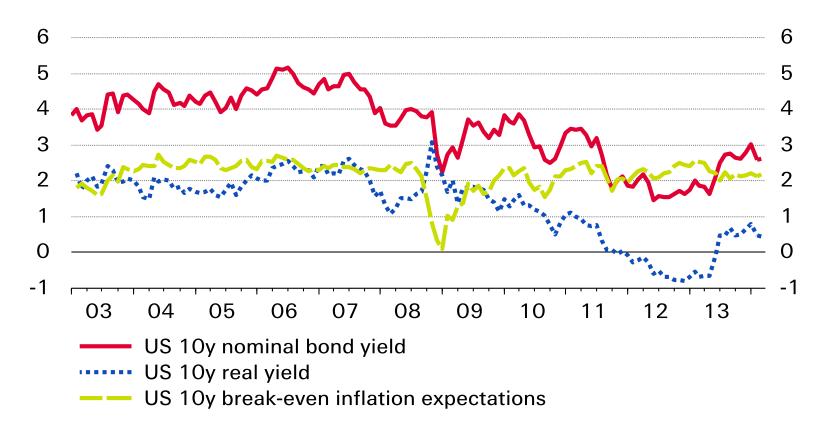
- Inflation fears due to: large fiscal deficits, high debt levels, loose monetary policy ("quantitative easing")
- But no automatic link to inflation
- Near-term inflationary pressures very low
- Longer-term inflation outlook more uncertain
- Central banks have the tools and the will to control inflation

BUT: Politics may intervene (the real risk of inflation)



Inflation expectations have been remarkably stable over the last few years

10y real and nominal US Treasury yields and break-even inflation (%)

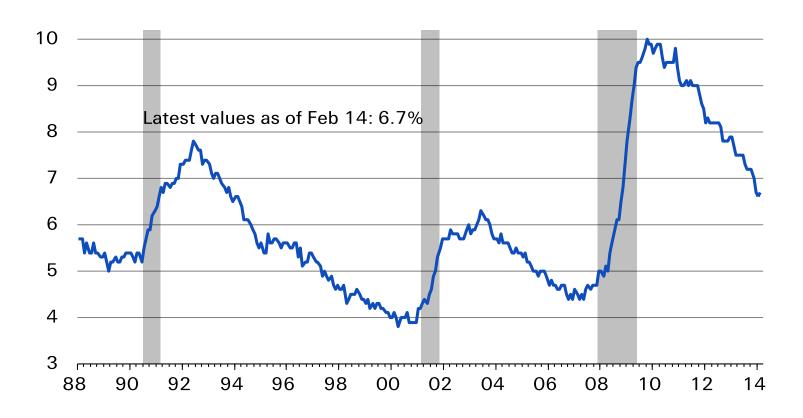


Sources: Datastream, Swiss Re Economic Research and Consulting



The US unemployment rate has dropped sharply, so when will the Fed "start thinking" about raising rates?

US unemployment rate, %



Sources: Datastream, Swiss Re Economic Research and Consulting; NBER



ER&C interest rate forecast

- Tapering will likely be completed before end of this year.
- Fed begins hiking in 2015, reaches 1.75% on Fed funds rate by end-2015,
 4% by end-2016. This is slower than in the glacially slow hiking of 2004-06,
 which helped cause a housing bubble, so this risk is rising
 - The pace of rate hikes will depend on strength of economic growth and rate of inflation -- 2.5% inflation will certainly be tolerated
- 10-year T-note rises to 4.2% (end-2015), then 4.75% by end-2016
- Growth will push up interest rates. Thus, if growth is less than expected, then interest rates will stay low for longer (and vice versa!).
- ECB rate hikes will probably lag the US due to the more sluggish recovery.
- BoE probably before ECB, while BoJ only begins hiking if inflation gets high



How do interest rates affect re/insurers?



Rising interest rates will benefit re/insurers: a back-of-the-envelope calculation

Insurers manage around

USD 26'800 billion

of assets (12% of global financial assets).

A reduction/increase of one percentage point in interest rates results in lost/gained investment income of about

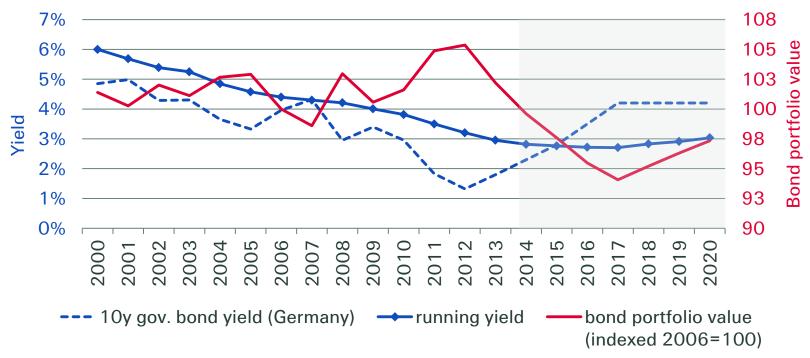
USD 268 billion per year

or about 6% of global premium income.



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But interest rate increases will not benefit re/insurers immediately



Source: Swiss Re Economic Research & Consulting



Running yields will remain low over the next few years.

Declining portfolio values will have a negative impact on accounting balance sheets.



What makes insurance business interest rate sensitive?

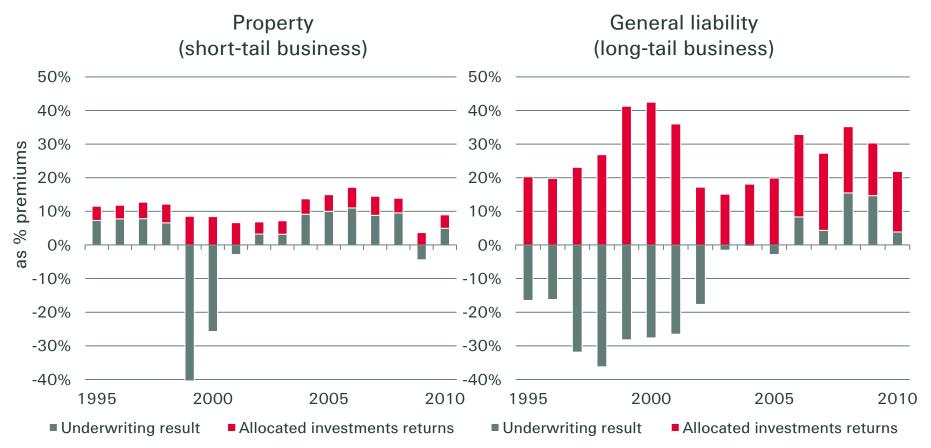
- 1. Importance of investment income as source of profit
 - differs by line of business: less important for short-tail P&C and life protection products, significant for long-tail P&C and life savings and pension products
 - in life insurance: asymmetric profit sharing rules exacerbate interest rate sensitivity because upside is shared with policyholders, but all the downside is borne by shareholders
- 2. Ability to hedge interest rate risks
 - limited availability of long-term securities in combination with long-term interest rate guarantees and pricing assumptions
 - policyholder behaviour may foil cash flow predictions and hence ALM and hedging strategies

In-force savings business is most exposed to interest rates. P&C, pension and life risk products are less impacted by low interest rates.



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Non-life insurance: Investment returns are more important for long-tail than for short-tail business

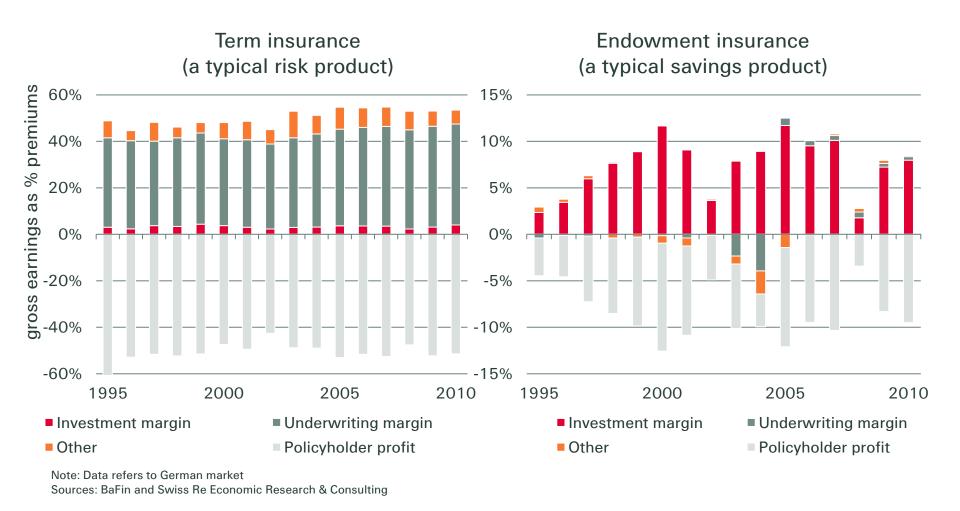


Note: Data refers to French market

Sources: FFSA and Swiss Re Economic Research & Consulting



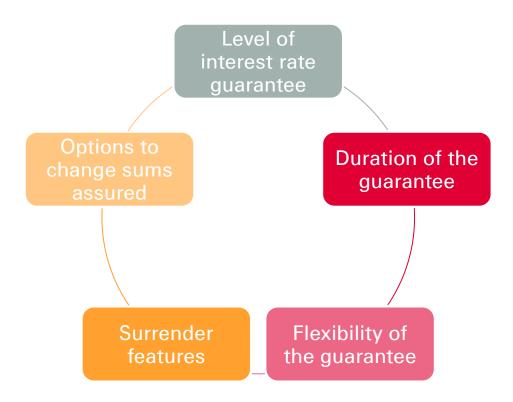
Life insurance: Investment income is more important for savings than for risk products





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Which product features affect interest rate sensitivity of savings products?





Product features are key for the exposure to policyholder action, and thus for managing interest rate exposure.



Life re/insurers: Reported MCEV/EEV interest rate sensitivities

100 basis point *decline* in interest rates

	2009	2010	2011	2012
Central and northern Europe ¹	-10.7%	-12.7%	-56.1%	-23.9%
Japan ²	-11.7%	-10.7%	-8.0%	-16.0%
Southern Europe and France ³	-5.2%	-3.9%	-7.9%	-8.3%
UK ⁴	1.2%	1.1%	-1.6%	0.6%
Life reinsurers ⁵	0.2%	0.7%	1.2%	4.6%

¹ Aegon, Ageas, Allianz, Delta Lloyds, Eureko/Achmea, Munich Re (primary life insurance book), SNS REAAL, Storebrand, Swiss Life, UNIQA, Vienna, Zurich, ² Sony Life, Himawari Life, ³ AXA, CNP, Generali, Mediolanum, ⁴ Aviva, Old Mutual, Phoenix, Resolution, SJP, Standard Life, ⁵ Hannover Re, Munich Re (life reinsurance only), SCOR

Note: MCEV is Market Consistent Embedded Value and EEV is European Embedded Value



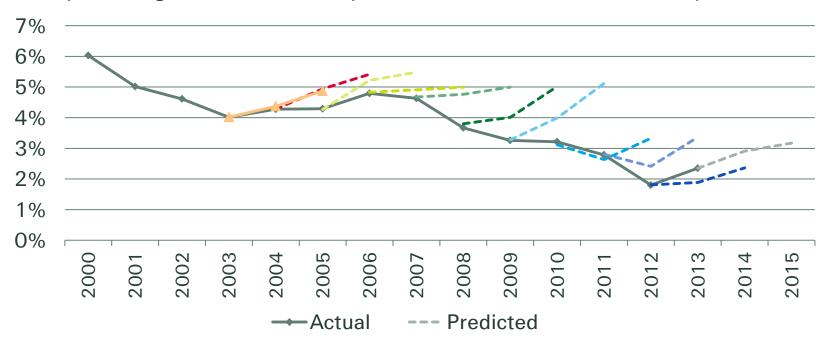
Interest rate sensitivity of life insurance differs significantly across countries/regions – this is due to different product features.

How can insurers manage interest rate risk?



Forecasting interest rates is not a "hedging strategy"

10-year US government bond yields and forecasts at different points in time



Sources: Swiss Re Economic Research and Consulting; Oxford Economics

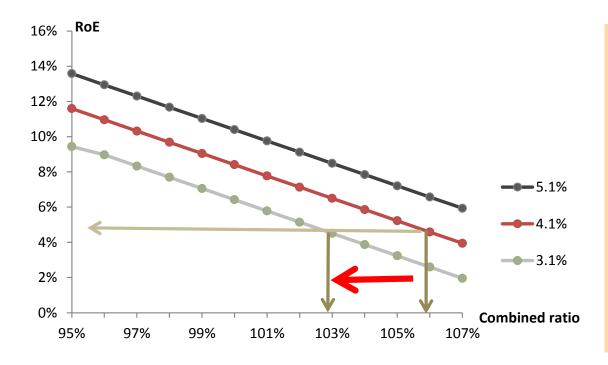


"Prediction is very difficult, especially if it's about the future."

Nils Bohr, Nobel laureate in Physics



Non-life insurers can compensate for lower yields with a lower combined ratio



2011 US industry assumptions:

Asset leverage: 312% Tax rate 25%

NPW/ avg. surplus 77%

2011 ROE was 4.8%; total yield was 4.1%, and CR 106%

Adjusted for average cat losses and reserves releases, 2011 CR was about 105%

[1] based on 10-year average



Insurance prices must be adjusted to preserve/restore profitability

Source: Swiss Re Economic Research & Consulting



How can life insurers deal with the current low interest rate environment?

- In force business
 - do the ALM and hedging homework improve understanding of policyholder behaviour
 - manage operational costs
 - offer exchange of interest rate sensitive policies
- New business
 - product design: review product features and options that are key for policyholder behaviour and interest rate sensitivity
 - learn from other countries: what proved to be marketable and hedgeable
- Rebalance policyholders' willingness to pay and costs of guarantees
 - what are the economic costs of guarantees, what are consumers willing to pay?
 - concentrate on options and guarantees that create value and can be effectively hedged



Assure "hedgeability" through understanding policyholder behavior and optimizing guarantees and options



Conclusions



Conclusions

- Improving economic growth is expected to push up interest rates.
- Rising interest rates will benefit re/insurers, but not immediately.
- Over the short-term, the accounting balance sheets will even be affected negatively.
- Not all lines of business are affected equally by low/rising interest rates.
- For P&C insurance, interest rate risks can be managed with ALM the main risk for P&C is unexpected inflation.
- Life insurance savings business is most exposed to interest rate risks because investment income is the key source of earnings and policyholder behaviour may foil hedging strategies.
- Interest rate risk sensitivity is driven by product features such as the level, duration and flexibility of the guarantees and options that allow policyholders to opportunistically adjust their insurance cover.
- Life insurers need to go beyond adjusting guarantee levels they need to reassess their value proposition and change product design



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Appendix



Key indicators for the major economies

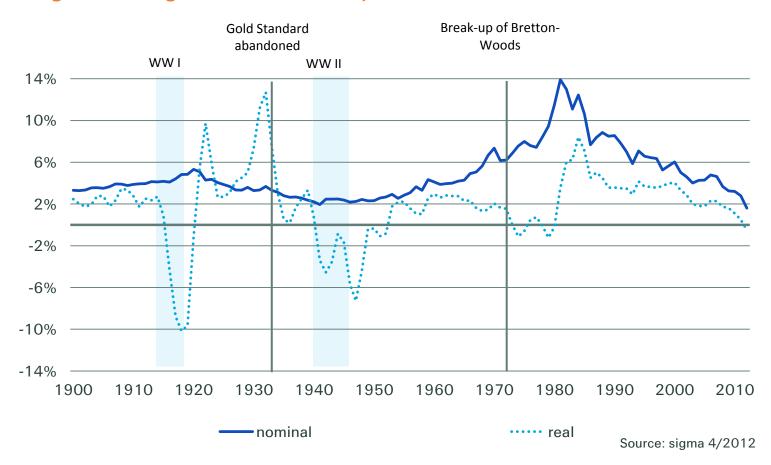
		2013	2014	2015	2016	2017
Real GDP growth, annual avg., %	US	1.8	3.0	3.5	3.2	3.0
	Euro area	-0.4	1.0	1.4	1.8	2.0
	UK	1.9	2.8	2.4	2.6	2.6
	Japan	1.6	1.6	1.3	1.5	1.5
	China	7.7	7.5	7.4	7.6	7.5
Inflation, all-items CPI, annual avg., %	US	1.5	1.7	2.1	2.2	2.3
	Euro area	1.3	1.0	1.3	1.5	1.8
	UK	2.6	2.2	2.0	2.0	2.0
	Japan	0.2	2.3	1.6	1.5	1.5
	China	2.6	3.1	3.0	3.0	3.0
Policy rate, year-end, %	US	0.25	0.25	1.75	4.00	4.00
	Euro area	0.25	0.25	0.25	1.50	3.50
	UK	0.50	0.50	1.75	3.50	4.00
	Japan	0.07	0.09	0.11	0.30	0.75
Yield, 10-year govt bond, year-end, %	US	3.0	3.5	4.2	4.8	4.8
	Euro area	1.9	2.3	2.8	3.3	3.8
	UK	3.0	3.5	4.0	4.8	4.8
	Japan	0.7	0.9	1.0	1.4	1.8

Source: Swiss Re Economic Research & Consulting



Interest rates have been low for long in the past

Long-term US government bond yields since 1900







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